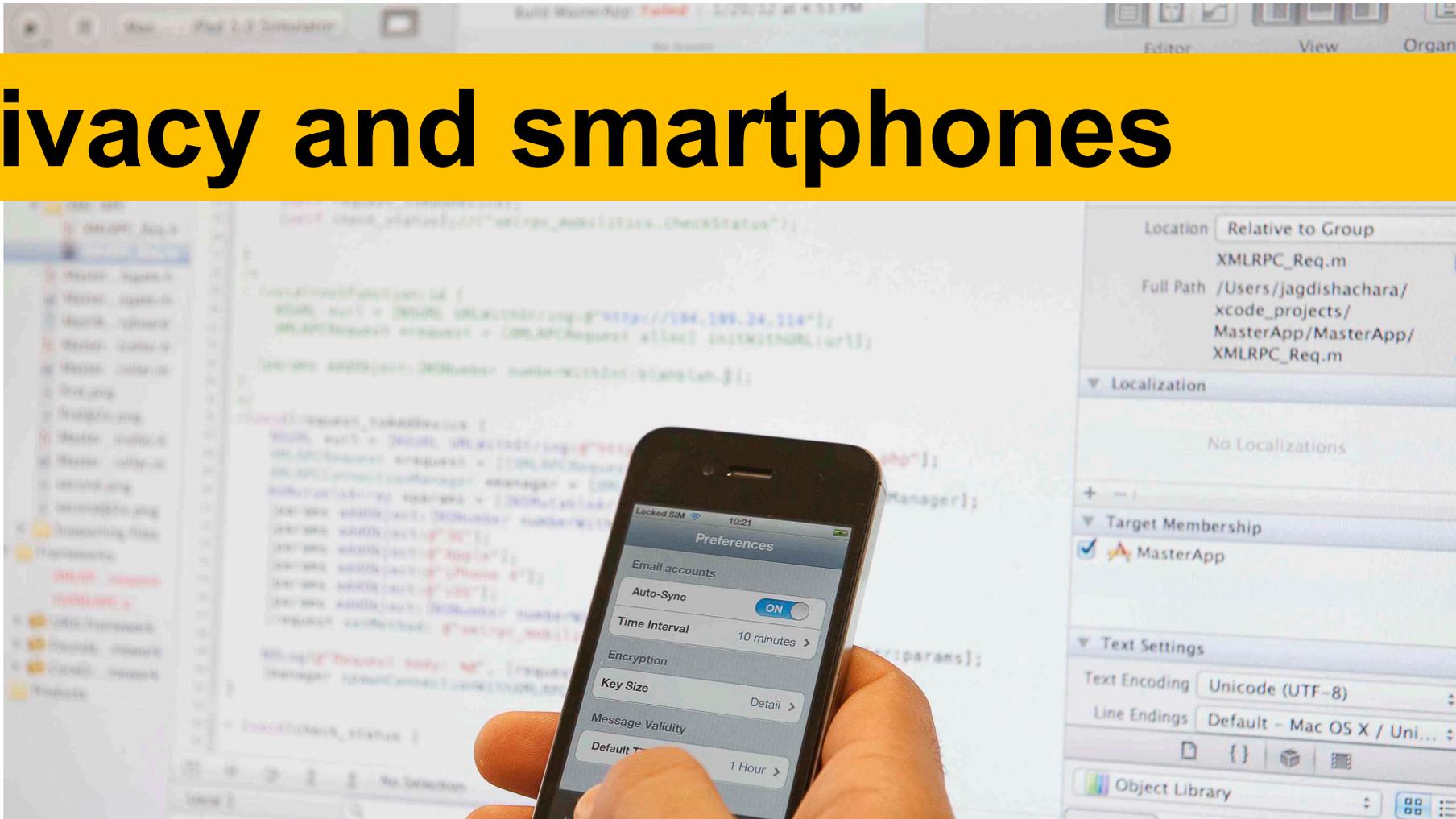


# Privacy and smartphones



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# Inria Grenoble-Lyon-Sophia, PRIVATICS team



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# Outline

- Personal data and the French/EU law
- Context: a massive worldwide surveillance
- Why do smartphones interest so many people?
- The ecosystem around applications for smartphones
- Free apps/services in exchange of targeted advertising: where's the problem?
- What is personal in my smartphone: a close-up on technical identifiers
- User control
- Limits of the user control
- Tracking the trackers in practice
- Two further examples: ACCESS\_WIFI\_STATE and physical world tracking
- Conclusion: towards a virtuous circle

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# Some vocabulary...

**Private company, administration**  
**“data controller”**  
**(responsable de traitements)**



*has the responsibility of*

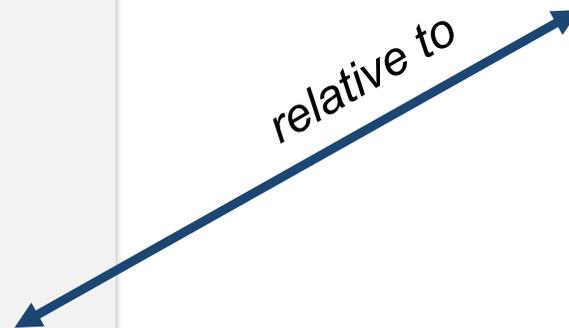


Data Base containing  
**“Personal Information”**  
**(données à caractère personnel)**

**Physical persons**



*relative to*



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In 2015...

© NewYorker 2015



*"On the Internet, nobody knows you're a dog."*

In 1993...

© NewYorker 1993



*"Remember when, on the Internet,  
nobody knew who you were?"*

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# What does a smartphone consist in? (1)

- an application processor;
- an operating system (OS) (Android / Google or iOS / Apple)
- applications.

the visible side

- Subject of this lecture



# What does a smartphone consist in? (2)

- a full system (processor + OS) for baseband communications
  - ✓ totally hidden to the user;
  - ✓ proprietary technology without any open specifications;
  - ✓ little is known...

**the invisible side**

- Should we be suspicious?
  - ✓ The community cannot answer given the intrinsic complexity of the required analyses.

# At the center of PI collection (1)

- Our everyday “companions”...
  - ✓ useful, always connected, easy to customize
- but they also

**concentrate**

**personal information**

when we use them: phone calls, SMS, web, applications, etc.

**generate**

**personal information**

GPS, NFC, WiFi, camera, fingerprint sensor, heart rate sensor, etc.

## At the center of PI collection (2)

- A smartphone knows a lot on our **cyber-activities on Internet**
  - ✓ Just like a web browser.
- But also in the **physical world...**
  - ✓ And this is new!
- As well as our centers of interest through the list of installed applications
- Many actors are interested by this wealth of PI
  - ✓ Our “**mouchard de poche**”?



# Outline

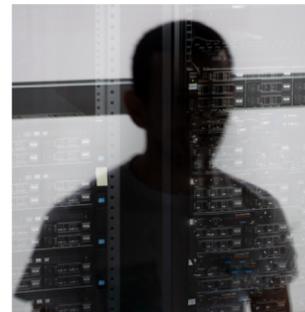
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# Many actors are involved

App. developer  
(or first party)



Advertising and Analytics (A&A)  
company (or third party)



Application Store



User



Advertiser



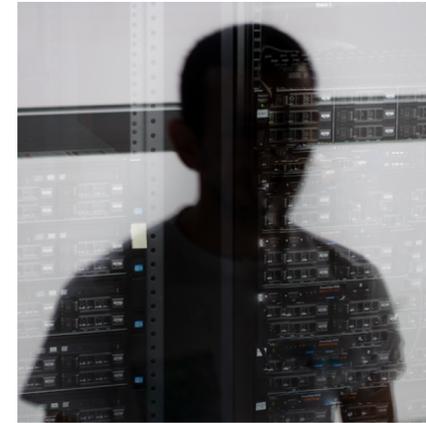
# An ecosystem centered around the A&A company

- At the interface between developers, users, and advertisers.
- Through the applications, it **collects** users' PI.
  - ✓ *e.g., Applications used, geolocation, and technical identifiers.*
- Creates and progressively improves the accuracy of **user profiles**.
- Launches **Real-Time Bidding** (RTB).
  - ✓ "Who's interested by this user profile?"
- Triggers the display of **targeted advertising** within the application.

# App. developer (or first party)



# A&A company (third party)



builds and improves user profiles

includes a library within the application



develops and manages an application



# Application Store

install an app.



# User

the app. sends PI

targeted adv.

who's interested by a young and fashion user?

adv. +€€€

# Advertiser



## A few examples of A&A companies...



bought by Yahoo! in 2014...



bought by AOL in 2015...

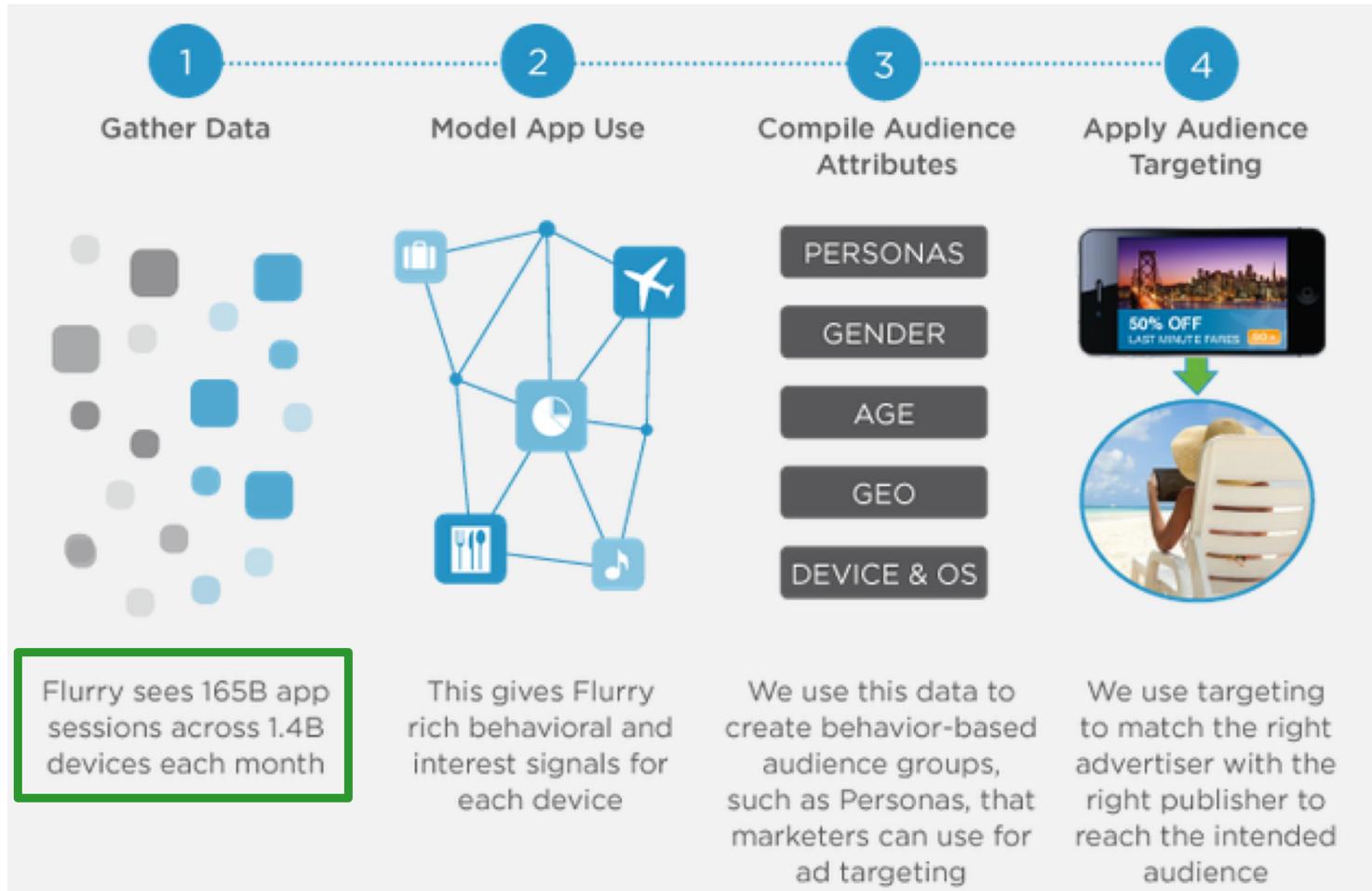


More references at:

<http://www.mobyaffiliates.com/guides/mobile-advertising-companies/>

<http://gulyani.com/complete-list-of-mobile-ad-networks-companies/>

# Very impressive amounts of data transfers!



Data-bases in the order of petabytes ( $10^{15}$ ).

# ... And gross revenues that are impressive too!

- **Alphabet** (owner of Google):
  - 32.6 Billion \$ gross revenue for targeted advertising in Oct – Dec 2018 (3 months)
    - ✓ out of a total of 39.1 Billion \$ of gross revenue;
    - ✓ advertising represents 116 Billion \$ in 2018 out of 136 Billion \$ (i.e., 85% of gross revenue)



<http://www.zdnet.fr/actualites/trimestriels-le-ca-d-alphabet-en-hausse-de-21-malgre-l-amende-de-l-ue-39855362.htm>

# Ressources

Exemples de régies publicitaires cités dans la séquence :

- <https://www.google.com/admob/>
- <https://developer.yahoo.com>
- <http://www.millennialmedia.com/>
- <http://www.onebyaol.com/>
- <http://www.inmobi.com/>

Autres exemples :

- <http://www.mobyaffiliates.com/guides/mobile-advertising-companies/>
- <http://gulyani.com/complete-list-of-mobile-ad-networks-companies/>

ZdNet : <http://www.zdnet.fr/actualites/trimestriels-le-ca-d-alphabet-en-hausse-de-21-malgre-l-amende-de-l-ue-39855362.htm>

Alphabet : [https://abc.xyz/investor/news/earnings/2017/Q2\\_alphabet\\_earnings/](https://abc.xyz/investor/news/earnings/2017/Q2_alphabet_earnings/)

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# Don't be naive...

- Everyday we use...
  - ✓ high quality, free **services**;
  - ✓ high quality, free **applications**.
- Possible thanks to a business model essentially based on **targeted advertising**:
  - ✓ The advertiser pays for the user.
- This requires a **profiling of users...**
  - ✓ ... in order to know their centers of interest.



... **But there are limits!**

**Mobile Advertising Network InMobi Settles FTC Charges  
It Tracked Hundreds of Millions of Consumers' Locations  
Without Permission**

**Company Will Pay \$950,000 For Tracking Children Without Parental Consent**

<https://www.ftc.gov/news-events/press-releases/2016/06/mobile-advertising-network-inmobi-settles-ftc-charges-it-tracked>

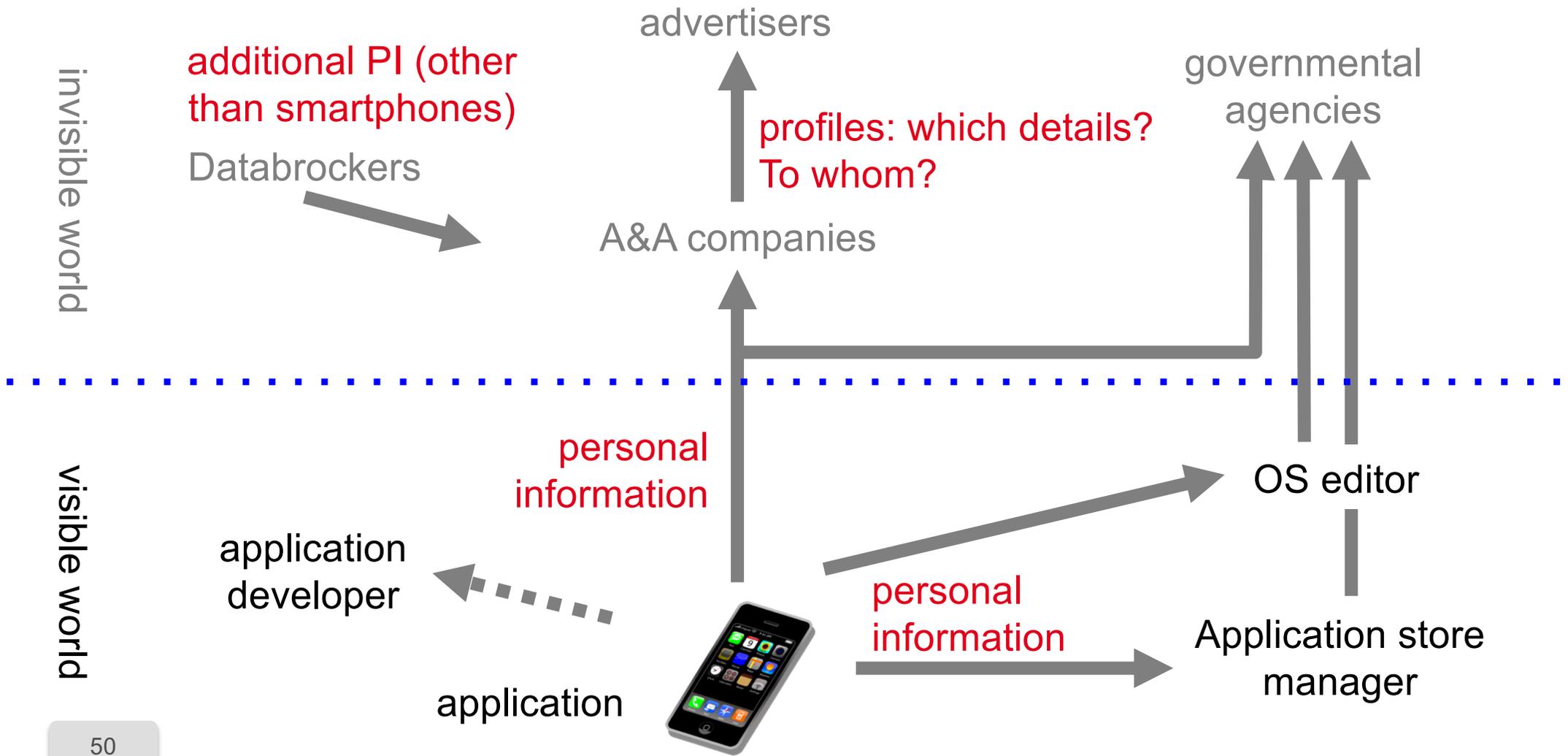
# Fair business model or not?

- “Free in exchange for targeted advertising” could be a reasonable business model...

« Les données personnelles sont le nouveau pétrole de l'internet et la nouvelle monnaie du monde numérique. »  
M. Kuneva, Commissaire europ. à la consommation, 2009

- ... but currently a few fundamental issues remain:
  - ✓ Complexity ;
  - ✓ Disproportion ;
  - ✓ Lack of information ;
  - ✓ Lack of control.

# 1- The ecosystem is so complex we cannot trust them all

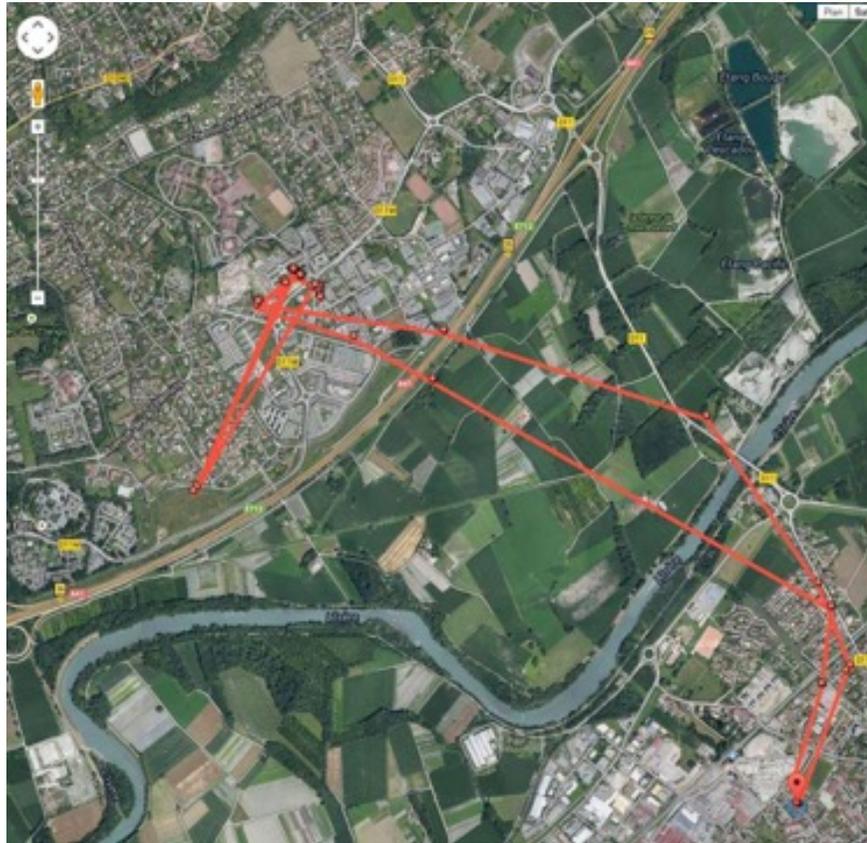


## 2- A potential disproportion of data collection (1)

- Example: historic of positions recorded by my Android smartphone for Google services.
  - ✓ <https://maps.google.com/locationhistory/>

## 2- A potential disproportion of data collection (2)

- Google knows where I work, where I live, what I'm doing during the day, how I move from one place to another, and much more...



## 2- A potential disproportion of data collection (3)

- All this with an incredible accuracy:
  - ✓ Here is the full list of positions recorded by Google that day.
- A record **every 5 minutes** during the night...
- ... and **each minute** if I'm moving!

▼ Masquer la date et l'heure

|                      |       |       |       |          |       |
|----------------------|-------|-------|-------|----------|-------|
| <b>00:00 - 01:00</b> |       |       |       |          |       |
| 00:03                | 00:07 | 00:12 | 00:17 | 00:22    | 00:26 |
| 00:31                | 00:36 | 00:41 | 00:45 | 00:50    | 00:55 |
| <b>01:00 - 02:00</b> |       |       |       |          |       |
| 01:00                | 01:04 | 01:09 | 01:14 | 01:19    | 01:23 |
| 01:28                | 01:33 | 01:38 | 01:42 | 01:47    | 01:52 |
| 01:57                |       |       |       |          |       |
| <b>02:00 - 03:00</b> |       |       |       |          |       |
| 02:01                | 02:06 | 02:11 | 02:16 | 02:20    | 02:25 |
| 02:30                | 02:35 | 02:39 | 02:44 | 02:49    | 02:54 |
| 02:58                |       |       |       |          |       |
| <b>03:00 - 04:00</b> |       |       |       |          |       |
| 03:03                | 03:08 | 03:13 | 03:17 | 03:22    | 03:27 |
| 03:32                | 03:36 | 03:41 | 03:46 | 03:51    | 03:55 |
| <b>04:00 - 05:00</b> |       |       |       |          |       |
| 04:00                | 04:05 | 04:10 | 04:15 | 04:19    | 04:24 |
| 04:29                | 04:34 | 04:38 | 04:43 | 04:48    | 04:53 |
| 04:57                |       |       |       |          |       |
| <b>05:00 - 06:00</b> |       |       |       |          |       |
| 05:02                | 05:07 | 05:12 | 05:16 | 05:21    | 05:26 |
| 05:31                | 05:35 | 05:40 | 05:45 | 05:50    | 05:54 |
| 05:59                |       |       |       |          |       |
| <b>06:00 - 07:00</b> |       |       |       |          |       |
| 06:04                | 06:09 | 06:13 | 06:18 | 06:23    | 06:28 |
| 06:32                | 06:37 | 06:42 | 06:47 | 06:51    | 06:56 |
| <b>07:00 - 08:00</b> |       |       |       |          |       |
| 07:01                | 07:06 | 07:10 | 07:15 | 07:20    | 07:25 |
| 07:29                | 07:34 | 07:39 | 07:44 | 07:48    | 07:49 |
| 07:50                | 07:51 | 07:52 | 07:53 | 07:54    | 07:55 |
| 07:56                | 07:57 | 07:58 | 07:59 |          |       |
| <b>08:00 - 09:00</b> |       |       |       |          |       |
| 08:00                | 08:01 | 08:02 | 08:03 | 08:04    | 08:05 |
| 08:06                | 08:07 | 08:08 | 08:09 | 08:11:05 |       |
| 08:11:59             | 08:12 | 08:18 | 08:21 | 08:24    |       |
| 08:25                | 08:26 | 08:27 | 08:28 | 08:29    | 08:30 |
| 08:31                | 08:32 | 08:37 | 08:42 | 08:47    | 08:51 |
| 08:56                |       |       |       |          |       |
| <b>09:00 - 10:00</b> |       |       |       |          |       |
| 09:01                | 09:06 | 09:10 | 09:15 | 09:20    | 09:25 |
| 09:29                | 09:34 | 09:39 | 09:44 | 09:48    | 09:53 |
| 09:58                |       |       |       |          |       |
| <b>10:00 - 11:00</b> |       |       |       |          |       |
| 10:03                | 10:07 | 10:12 | 10:17 | 10:22    | 10:26 |
| 10:31                | 10:36 | 10:41 | 10:45 | 10:50    | 10:55 |
| <b>11:00 - 12:00</b> |       |       |       |          |       |
| 11:00                | 11:04 | 11:09 | 11:14 | 11:19    | 11:23 |
| 11:28                | 11:33 | 11:38 | 11:42 | 11:47    | 11:52 |

## 2- A potential disproportion of data collection (4)

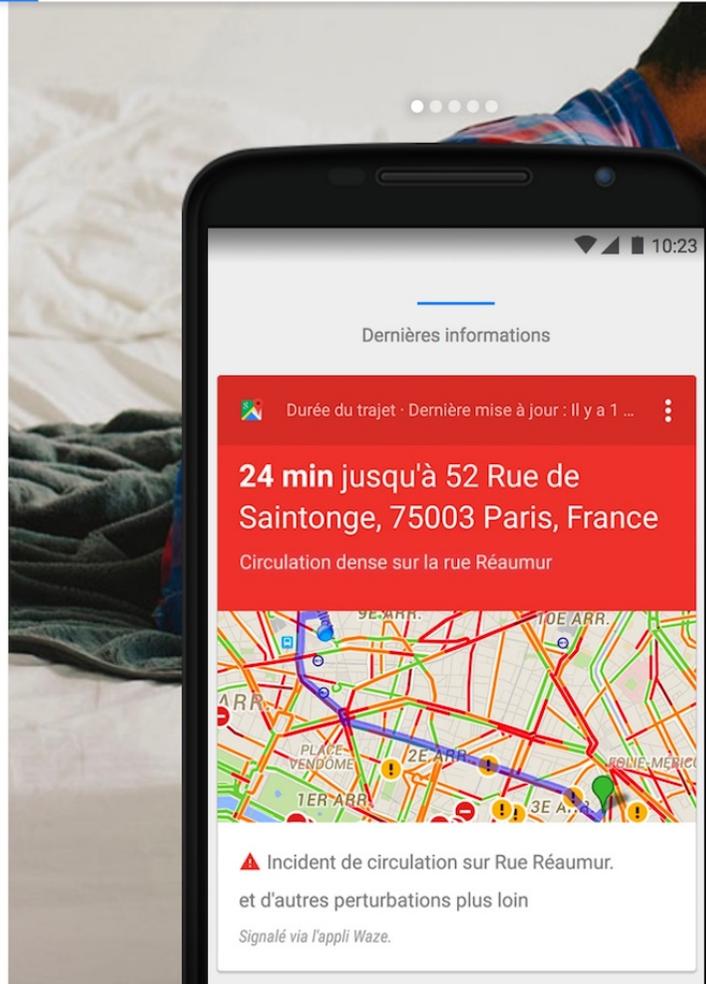
Google appli Google Ce que vous pouvez faire En savoir plus Découverte

### Toujours un temps d'avance

Recevez directement toutes les informations qui vous permettront de garder une longueur d'avance : conditions de circulation domicile-travail, actualités, anniversaires, résultats sportifs, etc.

Certaines fonctionnalités ne sont pas disponibles sur iPhone®.

RESTEZ INFORMÉ SUR TOUT →



- I have enabled Google Now!
  - ✓ Now called « appli. Google ».
  - <https://www.google.com/search/about/>
- Disproportionate collection of PI with respect to the service provided?
  - ✓ this is my opinion, but you may disagree...



## 2- A potential disproportion of data collection (5)

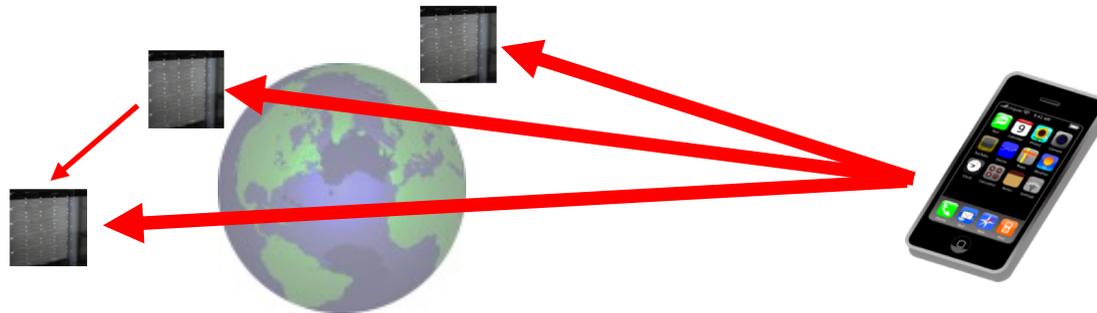
- Geolocation information is meaningful.
  - ✓ Google knows if I'm going to a place of worship.
  - ✓ Google knows if I'm going to an hospital.
- Those are **sensitive data** according to the “loi Informatique et Liberté”.
  - ✓ CANNOT be collected or processed!

## 3- Lack of information on PI collection

- We don't know everything...
  - ✓ see the RATP application, 2013 version.
  - ✓ This RATP app. changed a lot since that version, but many others keep on leaking personal information without the user knowing.
- Possible because:
  - ✓ most of the privacy policies (meant to inform the user) are **not written to be understood**;
  - ✓ **lack of transparency** on practices.

## 4- Lack of control on PI collection

- Data is immediately **exfiltrated** beyond EU without any control
  - ✓ the GDPR applies but may be difficult to enforce and checked checked in those countries...



- **No guaranty** regarding the storage, security, usage, exchange of our PI with other actors.

# This is just the beginning

- PI collection will become **more and more intrusive** with:
  - ✓ generalization of smartphone payment
  - ✓ wearable connected devices
  - ✓ home connected appliances
  - ✓ e.g., intelligent thermometer
  - ✓ “quantified self” trend
  - ✓ connected cars
  - ✓ IoT



# In summary

- “Free in exchange for targeted advertising” could be a reasonable business model...
  - ✓ Remember there’s no free beer!
- ... but currently a few fundamental issues remain:
  - ✓ Complexity, disproportion, lack of information, lack of control.
- It’s essential to find solutions.
  - ✓ A increasing number of domains, currently untouched, will be concerned.

# Ressources

Federal Trade Commission. *Mobile Advertising Network InMobi Settles FTC Charges It Tracked Hundreds of Millions of Consumers' Locations Without Permission*. June 22, 2016 : <https://www.ftc.gov/news-events/press-releases/2016/06/mobile-advertising-network-inmobi-settles-ftc-charges-it-tracked>

Appli. Google : <https://www.google.com/search/about/>

Vos trajets / Appli Google : <https://maps.google.com/locationhistory/>

Google Play – Application RATP :

<https://play.google.com/store/apps/details?id=com.fabernovel.ratp&hl=fr>

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# What is personal on my smartphone?

- Many things...

**concentrate**

**personal information**

when we use them: phone calls, SMS, web, applications, etc.

**generate**

**personal information**

GPS, NFC, WiFi, camera, fingerprint sensor, heart rate sensor, etc.

- This is the case of **technical identifiers** that focus a lot of interest.
  - They look like random numbers.
  - They look like harmless.

# Examples of technical identifiers

- AndroidID
  - ✓ random number that **quasi-uniquely** identifies an Android smartphone
- MAC address of Wi-Fi (or Bluetooth) interface
  - ✓ **uniquely** identifies the network interface (e.g., 68:a8:6d:28:ce:1f)
- IMEI (International Mobile Equipment Identity)
  - ✓ **uniquely** identifies a smartphone (used for instance to block a stolen phone)
- IMSI (International Mobile Subscriber Identity)
  - ✓ **uniquely** identifies a user at his/her cell phone operator
- and the AdID (Advertising Identifier)/IDFA (ID for Advertisers)...

# About the Advertising Identifier, or AdID (1)

- Quasi-unique identifier used explicitly for **targeted advertising**.
  - ✓ Historically created by Apple.
  - ✓ Later added by Google.
  - The user can **reinitialize** the AdID at any time 😊.
  - Apple also enables the user to ask not to be tracked.
- Two benefits:
  - **Transparency**: it's designed for advertising only.
  - Gives back **control** to the user.

# About the Advertising Identifier, or AdID (2)

## Advertising Identifier

### Does this app use the Advertising Identifier (IDFA)?

The [Advertising Identifier \(IDFA\)](#) is a unique ID for each iOS device and is the only way to offer targeted ads. Users can choose to limit ad targeting on their iOS device.

If your app is using the Advertising Identifier, check your code—including any third-party code—before you submit it to make sure that your app uses the Advertising Identifier only for the purposes listed below and respects the Limit Ad Tracking setting. If you include third-party code in your app, you are responsible for the behavior of such code, so be sure to check with your third-party provider to confirm compliance with the usage limitations of the Advertising Identifier and the Limit Ad Tracking setting.

### This app uses the Advertising Identifier to (select all that apply):

- Serve advertisements within the app
- Attribute this app installation to a previously served advertisement
- Attribute an action taken within this app to a previously served advertisement

If you think you have another acceptable use for the Advertising Identifier, [contact us](#).

### Limit Ad Tracking setting in iOS

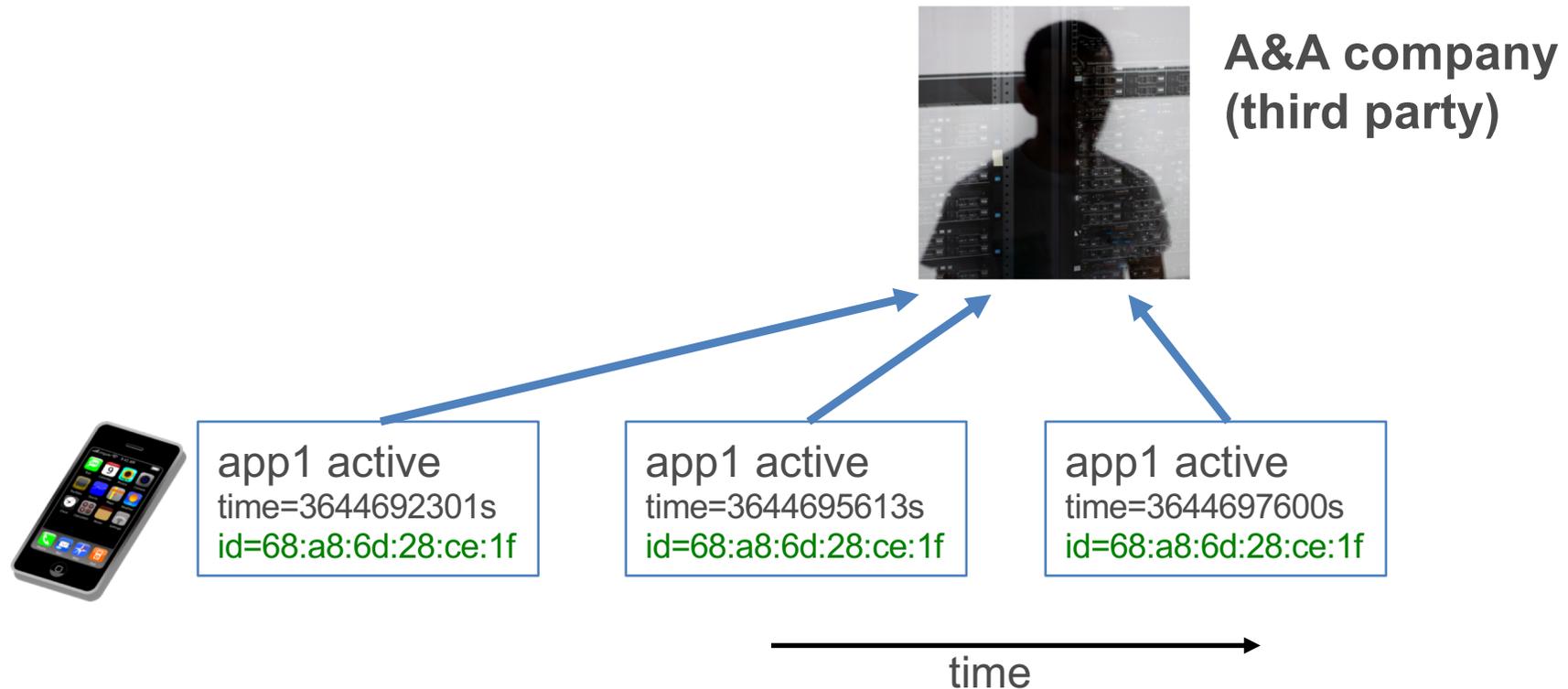
- I, John Appleseed, confirm that this app, and any third party that interfaces with this app, uses the Advertising Identifier checks and honors a user's Limit Ad Tracking setting in iOS and, when it is enabled by a user, this app does not use Advertising Identifier, and any information obtained through the use of the Advertising Identifier, in any way other than for "Limited Advertising Purposes" as defined in the [iOS Developer Program License Agreement](#).

Yes

No

# Technical IDs are very useful for tracking (1)

- Stable IDs are perfect for **tracking users** on the long term.



# Technical IDs are very useful for tracking (2)

- stable IDs are perfect to **correlate** information collected from several Apps
  - and therefore refine a **user profile**
  - one knows a subset of applications used by this user!



# Technical IDs are very useful for tracking (3)

- Stable IDs are perfect to **bypass** any tracking for advertising limitation system.
  - voids the *Advertising Identifier* reset whereas the user thinks the contrary.



# Major differences between Google - Apple

- **Google** chose not to fundamentally change the situation ☹️
  - ✓ Many technical identifiers remain accessible, sometimes without the user explicit agreement
  - ✓ Google kindly asks A&A companies to use the AdID and not to cheat!  
<https://developer.android.com/training/articles/user-data-ids.html>

The Google logo, consisting of the word "Google" in its characteristic multi-colored font (blue, red, yellow, green, blue, red).

- **Apple** progressively banned access to stable identifiers 😊
  - ✓ The AdID is the only one authorized.
  - ✓ Greatly limits (but does not totally prevent) tracking possibilities.

## In summary

- Technical identifiers focus a lot of interest because they are **stable**.
- Used:
  - ✓ to track users;
  - ✓ to correlate information collected separately;
  - ✓ potentially to bypass AdID reset.
- **The Advertising Identifier (AdID)** is a technology that brings transparency and control back to the user.
  - ✓ The user knows its purpose and can reset it at any time/.
- All of this assumes no other stable identifier be collected.
  - ✓ Apple is much more virtuous than Google from this point of view.

# Outline

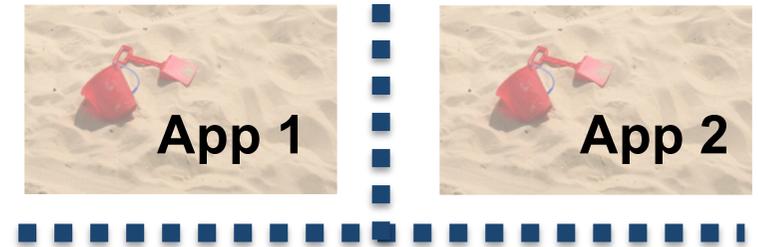
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# Notion of authorizations (1)

- An application can require authorizations to operate normally.
  - ✓ *Example : Internet access (transmission/reception).*
  - ✓ *Example : Contact access.*
- Goal of authorizations: get the **“free and informed consent”** of the user.
  - ✓ **“Free”**: the user can refuse an authorization without consequence.
  - ✓ **“Informed”**: the user knows the implications of the authorization.
  - ✓ This is an ideal that should be the goal... but it's not always the case 😞.

## Notion of authorizations (2)

- Each application is **isolated**.
  - ✓ Runs in a closed environment (“sandbox”).
  - ✓ By default, an application cannot access remote resources.
  - ✓ Required for security purposes in the smartphone.



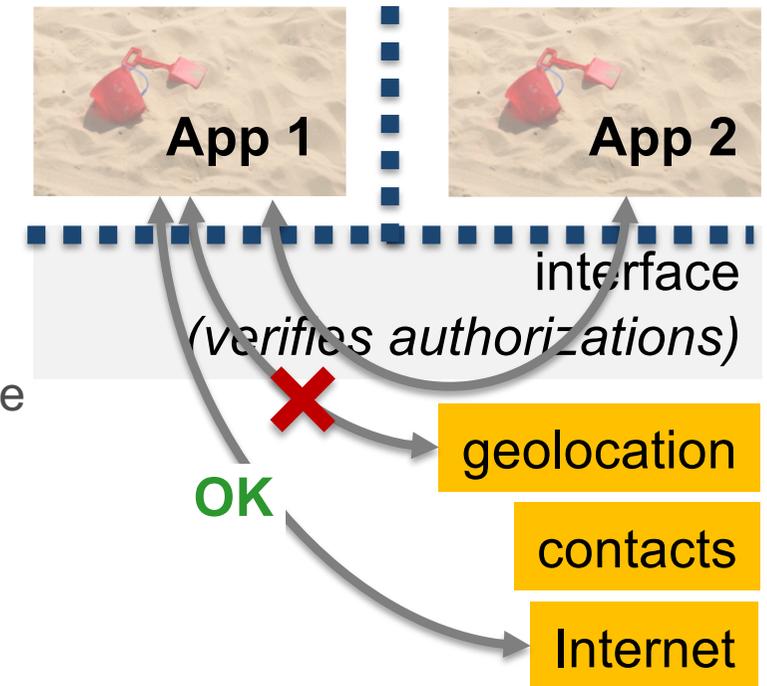
geolocation

contacts

Internet

## Notion of authorizations (3)

- Access to external information requires:
  - ✓ having the associated authorization;
  - ✓ using a dedicated interface (API) that will authorize or ban the access.



The user must grant (or refuse) each authorization asked by the application.

# A priori or a posteriori authorizations?

- **Store centric:** the store owner checks before accepting an App:
  - ✓ Checks the conformance of an application with Apple/Google's rules.
  - ✓ It's Google (Play Store) et Apple (App Store) responsibilities.



- **User centric:** ask the authorization to the user:
  1. **a priori** : during application **installation**;
  2. **a posteriori** : **dynamically**, upon application usage.

# Dynamic Authorizations – iOS (1)

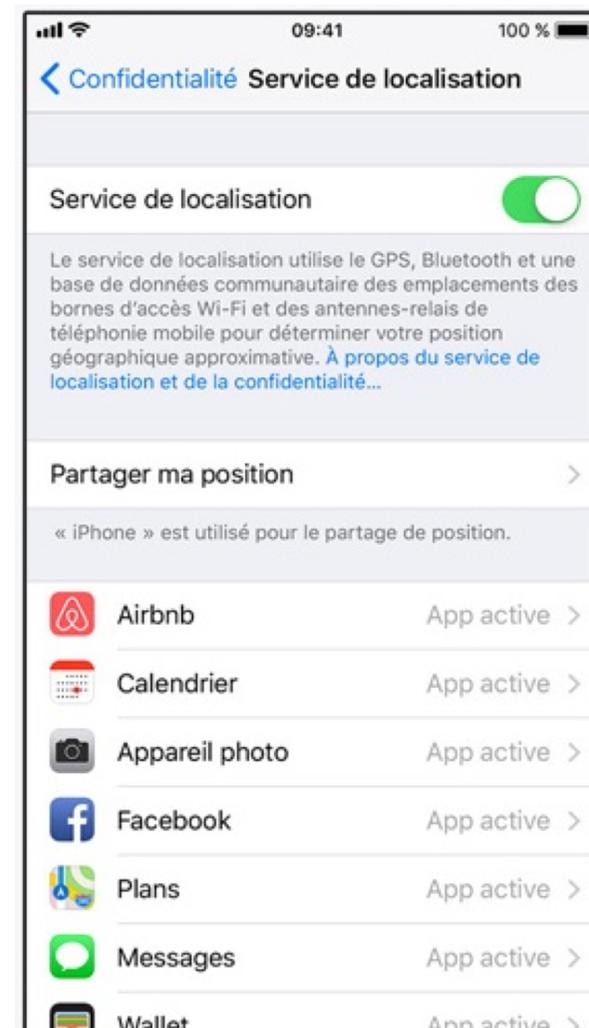
- Ask an explicit and targeted authorization upon **execution**.
  - ✓ Solution chosen by Apple since the beginning.
  - ✓ The user authorizes or refuses individually each authorization 😊.
  - ✓ The user can change his mind at any time 😊.

<https://www.apple.com/fr/privacy/manage-your-privacy/>



# Dynamic Authorizations – iOS (2)

- Several control panels exist in order to:
  - ✓ list all applications asking certain authorizations;
  - ✓ list all authorizations asked by a given application.



# At installation time authorizations - Android

- Ask the user to grant authorizations **at installation time**.
  - ✓ The Android “**Permissions**”.
  - ✓ The only approach for Android until **Android 5.1**, and still the rule for many applications.
  - ✓ To accept all, otherwise no installation is possible.

Cette application dispose des autorisations suivantes :

 Achats via l'application

 Identité

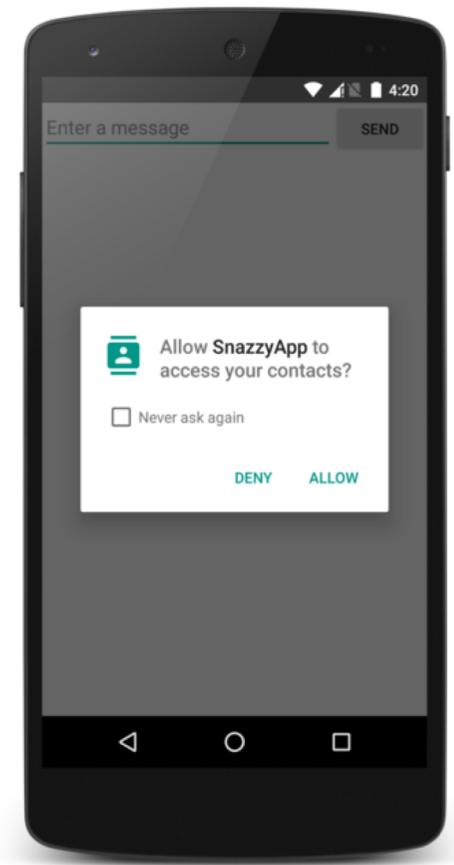
- rechercher des comptes sur l'appareil
- voir votre fiche de contact

 Contacts

- rechercher des comptes sur l'appareil
- voir les contacts

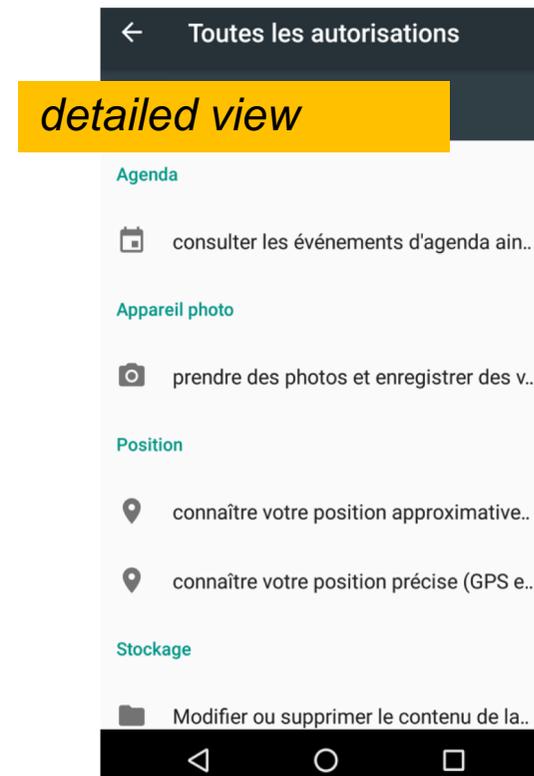
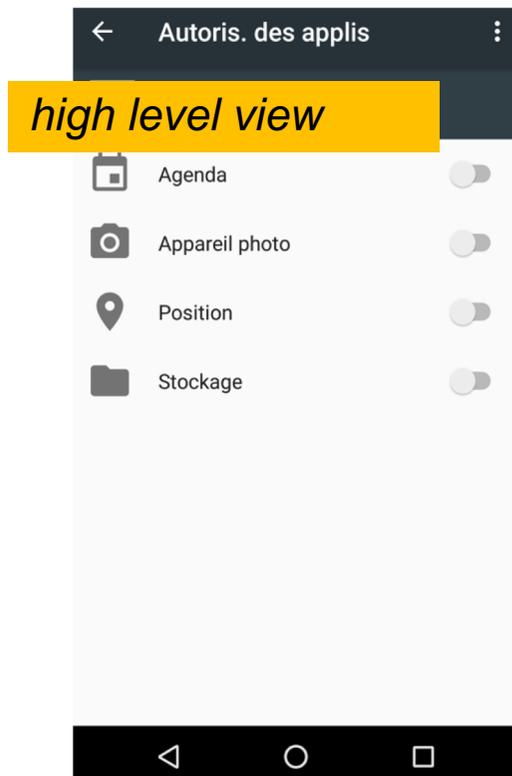
# Dynamic Authorizations – Android (1)

- Ask the user to grant explicit authorizations **at execution time**, when/if needed.
  - ✓ Google privileged approach since **Android 6.0 (end of 2015)**.
- The user has more control (idem Apple/iOS):
  - ✓ The user authorizes or refuses individually each authorization 😊.
  - ✓ The user can change his mind at any time 😊.
- Google talks about “fluid installation”...
  - ✓ Sure, but authorizations asked by a certain application are no longer displayed. The user needs to search them 😞.



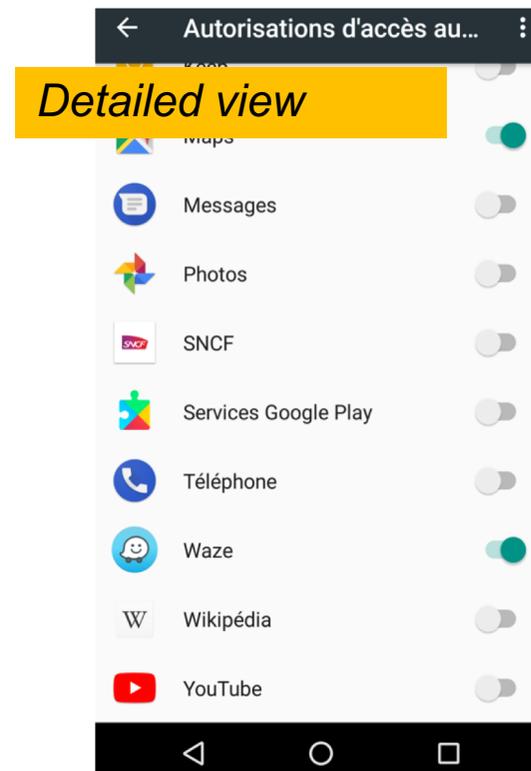
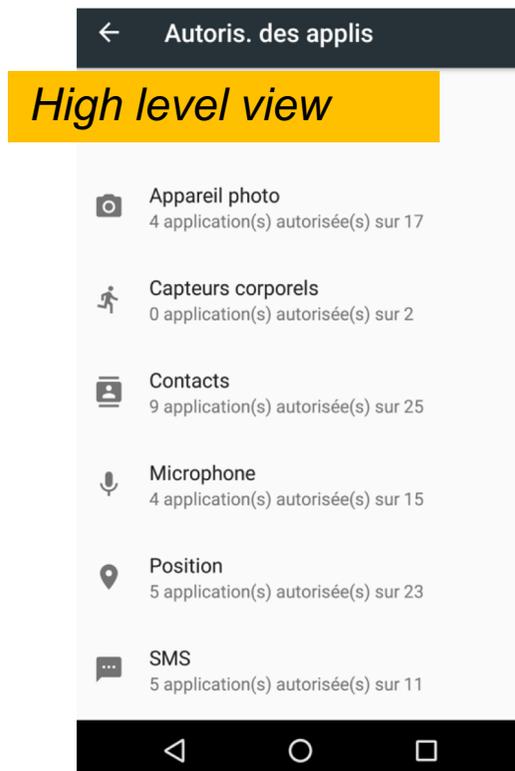
# Dynamic Authorizations – Android (2)

- List all authorizations for a given application.
  - ✓ High level view: Parameters > Applications > appli > Authorizations
  - ✓ Detailed view: “All authorizations”



# Dynamic Authorizations – Android (3)

- List all applications for a given authorization.
  - ✓ Android 6 : Applications > Configure the applis > Autoris. of applis
  - ✓ Android 8 : Apps & notifications > App permissions



# Excellent, Apple requires per-app privacy details

**“About privacy information on the App Store and the choices you have to control your data**  
The App Store now includes detailed privacy information that helps you understand each app's data collection practices.

In June 2020, Apple announced a new privacy information section for product pages on the App Store. This is the beginning of an innovative new program to help customers have more transparency and understanding about what data apps may gather about them.”

<https://support.apple.com/en-lamr/HT211970>

## App Privacy

The developer, PalAbout Inc., indicated that the app's privacy practices may include handling of data as described below. For more information, see the [developer's privacy policy](#).



### Data Used to Track You

The following data may be used to track you across apps and websites owned by other companies:

- Financial Info
- Contact Info
- Location



### Data Linked to You

The following data may be collected and linked to your identity:

- Financial Info
- Contact Info
- Browsing History
- Location
- Purchases
- Identifiers



### Data Not Li

The following data m  
not linked to

- Health & Fitness

Privacy practices may vary, for example, based on the features you use or your age. [Learn More](#)

# Excellent, Apple requires privacy details (2)

| Signal<br>'Data Linked To You'   | iMessage<br>'Data Linked To You'  | WhatsApp<br>'Data Linked To You'   | Facebook Messenger<br>'Data Linked To You'  |                   |  |   |   |                         |           |                         |                   |                |  |   |  |   |
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| <ul style="list-style-type: none"> <li>Contact Info</li> <li>Search History</li> <li>Email Address</li> <li>Identifiers</li> <li>Phone Number</li> <li>Device ID</li> </ul>  | <ul style="list-style-type: none"> <li>Contact Info</li> <li>Search History</li> <li>Email Address</li> <li>Identifiers</li> <li>Phone Number</li> <li>Device ID</li> </ul>   | <table border="1"> <thead> <tr> <th>Analytics</th> <th>App Functionality</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> <li>Purchases</li> <li>Purchase History</li> <li>Location</li> <li>Coarse Location</li> <li>Contact Info</li> <li>Phone Number</li> <li>User Content</li> <li>Other User Content</li> <li>Identifiers</li> <li>User ID</li> <li>Device ID</li> <li>Usage Data</li> <li>Product Interaction</li> <li>Advertising Data</li> <li>Diagnostics</li> <li>Crash Data</li> <li>Performance Data</li> <li>Other Diagnostic Data</li> </ul> </td> <td> <ul style="list-style-type: none"> <li>Purchases</li> <li>Purchase History</li> <li>Financial Info</li> <li>Payment Info</li> <li>Location</li> <li>Coarse Location</li> <li>Contact Info</li> <li>Email Address</li> <li>Phone Number</li> <li>Contacts</li> <li>Contacts</li> <li>User Content</li> <li>Customer Support</li> <li>Other User Content</li> <li>Identifiers</li> <li>User ID</li> <li>Device ID</li> <li>Usage Data</li> <li>Product Interaction</li> <li>Diagnostics</li> <li>Crash Data</li> <li>Performance Data</li> <li>Other Diagnostic Data</li> </ul> </td> </tr> </tbody> </table> | Analytics   | App Functionality | <ul style="list-style-type: none"> <li>Purchases</li> <li>Purchase History</li> <li>Location</li> <li>Coarse Location</li> <li>Contact Info</li> <li>Phone Number</li> <li>User Content</li> <li>Other User Content</li> <li>Identifiers</li> <li>User ID</li> <li>Device ID</li> <li>Usage Data</li> <li>Product Interaction</li> <li>Advertising Data</li> <li>Diagnostics</li> <li>Crash Data</li> <li>Performance Data</li> <li>Other Diagnostic Data</li> </ul> | <ul style="list-style-type: none"> <li>Purchases</li> <li>Purchase History</li> <li>Financial Info</li> <li>Payment Info</li> <li>Location</li> <li>Coarse Location</li> <li>Contact Info</li> <li>Email Address</li> <li>Phone Number</li> <li>Contacts</li> <li>Contacts</li> <li>User Content</li> <li>Customer Support</li> <li>Other User Content</li> <li>Identifiers</li> <li>User ID</li> <li>Device ID</li> <li>Usage Data</li> <li>Product Interaction</li> <li>Diagnostics</li> <li>Crash Data</li> <li>Performance Data</li> <li>Other Diagnostic Data</li> </ul> | <table border="1"> <thead> <tr> <th>Third-Party Advertising</th> <th>Analytics</th> <th>Product Personalisation</th> <th>App Functionality</th> <th>Other Purposes</th> </tr> </thead> <tbody> <tr> <td> <ul style="list-style-type: none"> <li>Purchases</li> <li>Purchase History</li> <li>Financial Info</li> <li>Other Financial Info</li> <li>Location</li> <li>Precise Location</li> <li>Coarse Location</li> <li>Contact Info</li> <li>Physical Address</li> <li>Email Address</li> <li>Name</li> <li>Phone Number</li> <li>Other User Contact Info</li> <li>Contacts</li> <li>Contacts</li> <li>User Content</li> <li>Photos or Videos</li> <li>Gameplay Content</li> <li>Other User Content</li> <li>Search History</li> <li>Search History</li> <li>Browsing History</li> <li>Browsing History</li> <li>Identifiers</li> <li>User ID</li> <li>Device ID</li> <li>Usage Data</li> <li>Product Interaction</li> <li>Advertising Data</li> <li>Other Usage Data</li> <li>Diagnostics</li> <li>Crash Data</li> <li>Performance Data</li> <li>Other Diagnostic Data</li> <li>Other Data</li> <li>Other Data Types</li> </ul> </td> <td> <ul style="list-style-type: none"> <li>Health &amp; 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# In summary

- Authorizations have two goals:
  - ✓ the user can **determine the privileges** required by each application;
  - ✓ the user can **control** each application.
- Two different approaches:
  - ✓ at **installation time**: very limited, less used;
  - ✓ and/or **dynamically**: much better control.
  - ✓ Fortunately, Android also tends to dynamic authorizations.
- Apple requiring per-app privacy info in the AppStore
  - ✓ excellent initiative for more transparency.

# Outline

- Personal data and the French/EU law
- Context: a massive worldwide surveillance
- Why do smartphones interest so many people?
- The ecosystem around applications for smartphones
- Free apps/services in exchange of targeted advertising: where's the problem?
- What is personal in my smartphone: a close-up on technical identifiers
- User control
- **Limits of the user control**
- Tracking the trackers in practice
- Two further examples: ACCESS\_WIFI\_STATE and physical world tracking
- Conclusion: towards a virtuous circle

# Proposed authorizations approaches have limits

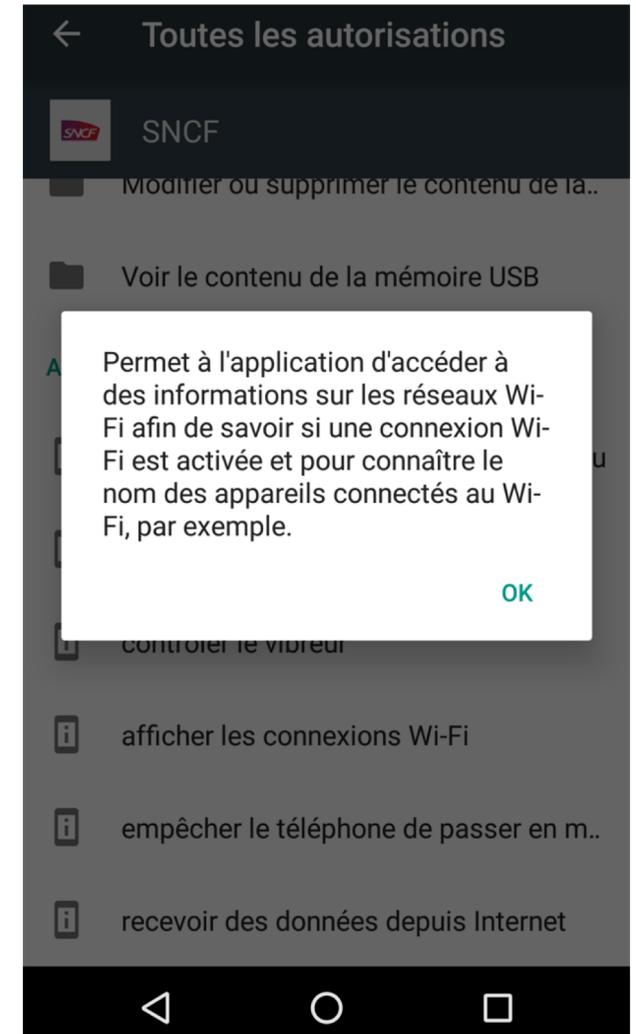
- Limits on the Android side.
- Limits on the iOS side.
- Limits common to Android and iOS :
  - ✓ lack of **behavioral** control of the application;
  - ✓ lack of control on the **composition** of authorizations.

# Limits of Android authorization system (1)

- The installation based authorization system is **too basic** 😞
  - ✓ User needs to accept **all** authorizations.
  - ✓ If the user changes his mind, he has no other choice than uninstalling the application.
  - ✓ **The world is not binary, it's more complex.**
- ✓ This approach is progressively abandoned, and users can change their mind later one with Android  $\geq 6$ .

# Limits of Android authorization system (2)

- The authorization system is **too complex** ☹
  - A total of **147 authorizations** (Oct. 2017).
  - The users **can not always appreciate all the implications of authorizations...**
    - ✓ ... and sometimes specialists can't either!
  - Example : **« afficher les connexions Wi-Fi »**
    - ✓ ambiguous (“Name of connected devices”? All of them?)
    - ✓ non exhaustive list provided
    - ✓ also grants access to the Wi-Fi MAC address...  
Useful to track me but it's never said.



# Limits of Android authorization system (3)

- The authorization system makes questionable assumptions.
  - ✓ Distinguishes “normal” and “dangerous” authorizations.
  - ✓ **No explicit information nor user solicitation is needed for “normal” authorizations!**
  - ✓ ... it’s up to the user to go and look at all authorizations in the Play Store or in the smartphone’s Parameters.

# Limits of Android authorization system (4)

<https://developer.android.com/guide/topics/permissions/normal-permissions.html>

## Normal Permissions

“Many permissions are designated as PROTECTION\_NORMAL, which indicates that there's no great risk to the user's privacy or security in letting apps have those permissions. [...]”

If an app declares in its manifest that it needs a normal permission, the system automatically grants the app that permission at install time. The system does not prompt the user to grant normal permissions, and users cannot revoke these permissions.”

- Do you really think there's no risk for the user privacy?
- These authorizations enable, for instance to:
  - ✓ access stable identifiers to track the user;
  - ✓ know the list of Wi-Fi networks used in the past;
  - ✓ access Internet (e.g. to send personal information to remote servers);
  - ✓ activate Wi-Fi ;
  - ✓ etc.

# Limits of Android authorization system (5)

- A simple yet strong message towards A&A companies:
  - ✓ « [...] utiliser l'identifiant publicitaire [...] au lieu de tout autre identifiant d'appareil pour l'ensemble des aspects publicitaires. »
- But:
  - ✓ this relies on the good will of A&A companies (access to other stable identifiers is trivial and does not necessarily require to ask the user);
  - ✓ **only concerns** targeted advertising. Are you concerned if you want to track somebody for another purpose?

<https://support.google.com/googleplay/android-developer/answer/6048248?hl=fr>  
<https://developer.android.com/training/articles/user-data-ids.html>

# What about iOS?

- The **advertising identifier** is the only one that can be collected...
  - ✓ ... and only by applications that display targeted advertising.
  - ✓ Any other usage is strictly forbidden.
- Stable identifiers have been soon **banned**.
  - ✓ UDID : May 2013.
  - ✓ Wi-Fi MAC address: iOS7, September 2013.

## Using Identifiers in Your Apps

March 21, 2013

Starting May 1, the App Store will no longer accept new apps or app updates that access UDIDs. Please update your apps and servers to associate users with the Vendor or Advertising identifiers introduced in iOS 6. You can find more details in the [UIDevice Class Reference](#).



# Limits common to Android and iOS (1)

- No **behavioral control** of the application ☹
  - ✓ Example: authorizing an application to access my geolocation and Internet for a punctual need does not mean I authorize this application to send my geolocation every minute to remote servers (*a fortiori* in non-EU countries)!

## Limits common to Android and iOS (2)

- No control on the **composition of authorizations** ☹
  - ✓ Example: authorizing an application to access my geolocation and Internet does not mean I authorize this application to send my geolocation to remote servers (*a fortiori* in non-EU countries)!

# A common drift

- It's not because it's technically feasible that:
  - ✓ (1) it's legal;
  - ✓ (2) the user gave his/her consent.
- The InMobi A&A company has been condemned because of their bad practices
  - see ACCESS\_WIFI\_STATE later...
    - ✓ <https://www.ftc.gov/news-events/press-releases/2016/06/mobile-advertising-network-inmobi-settles-ftc-charges-it-tracked>

## In summary

- The Android approach is **far from satisfying** IMHO.
  - ✓ The trend to dynamic authorizations is a real plus.
  - ✓ However Android permissions remain questionable.
- The iOS approach is **more virtuous**.
  - ✓ A deliberate choice of Apple to favor privacy in his commercial offer.
  - ✓ Visible in iOS for long.
- Improvements remain possible in both environments.
  - ✓ Offering more control and information to the user while keeping a simple and attractive GUI remains a challenge.

## Further references

- CNIL – Inria, « Mobilitics, saison 2 : nouvelle plongée dans l'univers des smartphones et de leurs applications », décembre 2014. <https://www.cnil.fr/fr/mobilitics-saison-2-nouvelle-plongee-dans-lunivers-des-smartphones-et-de-leurs-applications>
- J. Achara, M. Cunche, V. Roca, A. Francillon, « **Short Paper: WifiLeaks: Underestimated Privacy Implications of the ACCESS\_WIFI\_STATE Android Permission** », 7th ACM Conference on Security and Privacy in Wireless and Mobile Networks (WiSec), July 2014. <http://hal.inria.fr/hal-00997716/en/>
  - ✓ Traite des dérives permises par la permission ACCESS\_WIFI\_STATE telle que définie avant Android 6.0.

# Outline

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- What is personal in my smartphone: a close-up on technical identifiers
- User control
- Limits of the user control
- **Tracking the trackers with Exodus-Privacy**
- Two further examples: ACCESS\_WIFI\_STATE and physical world tracking
- Conclusion: towards a virtuous circle

# Tracking the trackers with Exodus-Privacy

- An impressive analysis service to track trackers in Android apps!
  - ✓ a French 1901 law non-profit organization
- a web site with app and tracker analyses
  - ✓ <https://reports.exodus-privacy.eu.org/fr/search/>
  - ✓ similar in spirit to what exists for web sites
- an Android app to install on your smartphone
  - ✓ [https://play.google.com/store/apps/details?id=org.eu.exodus\\_privacy.exodusprivacy](https://play.google.com/store/apps/details?id=org.eu.exodus_privacy.exodusprivacy)



# In practice: Pregnancy+ analysis

**9**  
pisteurs

**26**  
permissions



## Pregnancy +

Version : 4.7.6  
Créateur : Health & Parenting  
Téléchargements : 10,000,000+ downloads

Autres versions | Sur Google Play | Empreinte de la clé ▾

Ce rapport a été automatiquement créé le 24 janvier 2019 14:34.  
Ce rapport a été automatiquement mis à jour le 24 janvier 2019 14:34.

Signé par :  
Empreinte : db3f08b8e66c39bda782bc1747f0f3c2c13932fc  
Émetteur : commonName=pregnancy  
Sujet : commonName=pregnancy  
Série : 1350058540

**new version**

### Distances

Capture d'écran

Nous avons trouvé la **signature** des pisteurs suivants dans cette application :

- [Facebook Analytics](#)
- [Facebook Login](#)
- [Facebook Notifications](#)
- [Facebook Share](#)
- [Google Ads](#)
- [Google Analytics](#)
- [Google CrashLytics](#)
- [Google DoubleClick](#)
- [Google Firebase Analytics](#)

### 26 Permissions

Nous avons trouvé les permissions suivantes dans cette application :

|   |           |
|---|-----------|
| telephony (android.hardware)  | Unknown   |
| ACCESS_NETWORK_STATE (android.permission)<br><i>View Network Connections</i>  | Normal    |
| ACCESS_WIFI_STATE (android.permission)<br><i>View Wi-Fi Connections</i>   | Normal    |
|  CALL_PHONE (android.permission)<br><i>Directly Call Phone Numbers</i> | Dangerous |
|  CAMERA (android.permission)<br><i>Take Pictures And Videos</i>        | Dangerous |

# In practice: Pregnancy+ analysis (2)

**11**  
pisteurs

**23**  
permissions



## Pregnancy +

Version : 4.6.1.1  
Créateur : Health & Parenting  
Téléchargements : 5,000,000+ downloads

Autres versions | Sur Google Play | Empreinte de la clé ▾

Signé par :  
Empreinte : db3f08b8e66c39bda782bc1747f0f3c2c13932fc  
Émetteur : commonName=pregnancy  
Sujet : commonName=pregnancy  
Série : 1350058540

Ce rapport a été automatiquement créé le 3 avril 2018 03:53.  
Ce rapport a été automatiquement mis à jour le 16 août 2018 16:22.

**old version**

## 11 Pisteurs

Capture d'écran

Nous avons trouvé la **signature** des pisteurs suivants dans cette application :

- Facebook Analytics
- Facebook Login
- Facebook Notifications
- Facebook Places
- Facebook Share
- Flurry
- Google Ads
- Google Analytics
- Google CrashLytics
- Google Analytics

## 23 Permissions

Nous avons trouvé les permissions suivantes dans cette application :

|   |           |
|---|-----------|
| telephony (android.hardware)  | Unknown   |
| ACCESS_NETWORK_STATE (android.permission)<br><i>View Network Connections</i>  | Normal    |
| ACCESS_WIFI_STATE (android.permission)<br><i>View Wi-Fi Connections</i>   | Normal    |
|  CALL_PHONE (android.permission)<br><i>Directly Call Phone Numbers</i> | Dangerous |
|  CAMERA (android.permission)<br><i>Take Pictures And Videos</i>        | Dangerous |

# In practice: Pregnancy+ analysis (3)

- Looking at **Privacy Policy** <https://www.philips.co.uk/c-w/privacy/pregnancy-and-baby.html>

## Sensitive Personal Data

We ask that you not send us and you not disclose any sensitive personal data (e.g., social security numbers, information related to racial or ethnic origin, political opinions, religion or other beliefs, health, biometrics or genetic characteristics, criminal background or trade union membership) on or through the App or otherwise to us.

## Account Data

We collect your personal data when you create an account. You may log in to the App using your account or using your social media profile. The personal data we collect may include your username, profile photo, name, email address, gender, country, language, due date, social media profile, location and password.

- The personal data collected is used to create and manage your account. You can use your account to securely log in to the app. If you create an account to log in to the app, we will send you a welcoming email, communicate with you in response to your enquiries, and send you strictly service-related announcements or direct marketing communication if you have opted in. You may also use your account to participate in a promotion or game, participate in a social media activity related to a promotion (for example clicking "like" or "share") and participate in product testing or surveys.

## Other Provided Data

This data includes:

### Baby+ and Pregnancy+

Baby's due date

Baby's gender

Capture d'écran

Your gender

Your photo

Your location

Your email address

Your relationship to baby

Date baby is born

Your uploaded pictures

Your weekly notes

Your diary entries and memories

Your doctor's visits (personal notes that you may wish to record, such as: pregnancy weight, blood pressure, foetal heart rate, time and date of appointment, name and profession of health care provider)

mother's weight

contradiction  
+  
very intrusive  
approach, with  
sensitive data  
collection

# In practice: tracker statistics (Flurry close-up)

## Flurry

Page web du pisteur

### Règles de détection

- Règle de détection (code) : `com.flurry.`
- Règle de détection (réseau) : `flurry\.com`

## Primary Location

United States

## Website

Capture d'écran 100.com

## About

Flurry is part of the Yahoo Developer network suite. Flurry's product, Flurry Analytics, offers mobile analytics, monetization, and advertising services [Yahoo, 01](#); [Yahoo, 14](#); [Wikipedia, 01](#)).

## Ownership

Oath Inc. (subsidiary of Verizon Communications; Oath includes Yahoo and AOL) [Wikipedia, 01](#); [Ars Technica, 01](#)

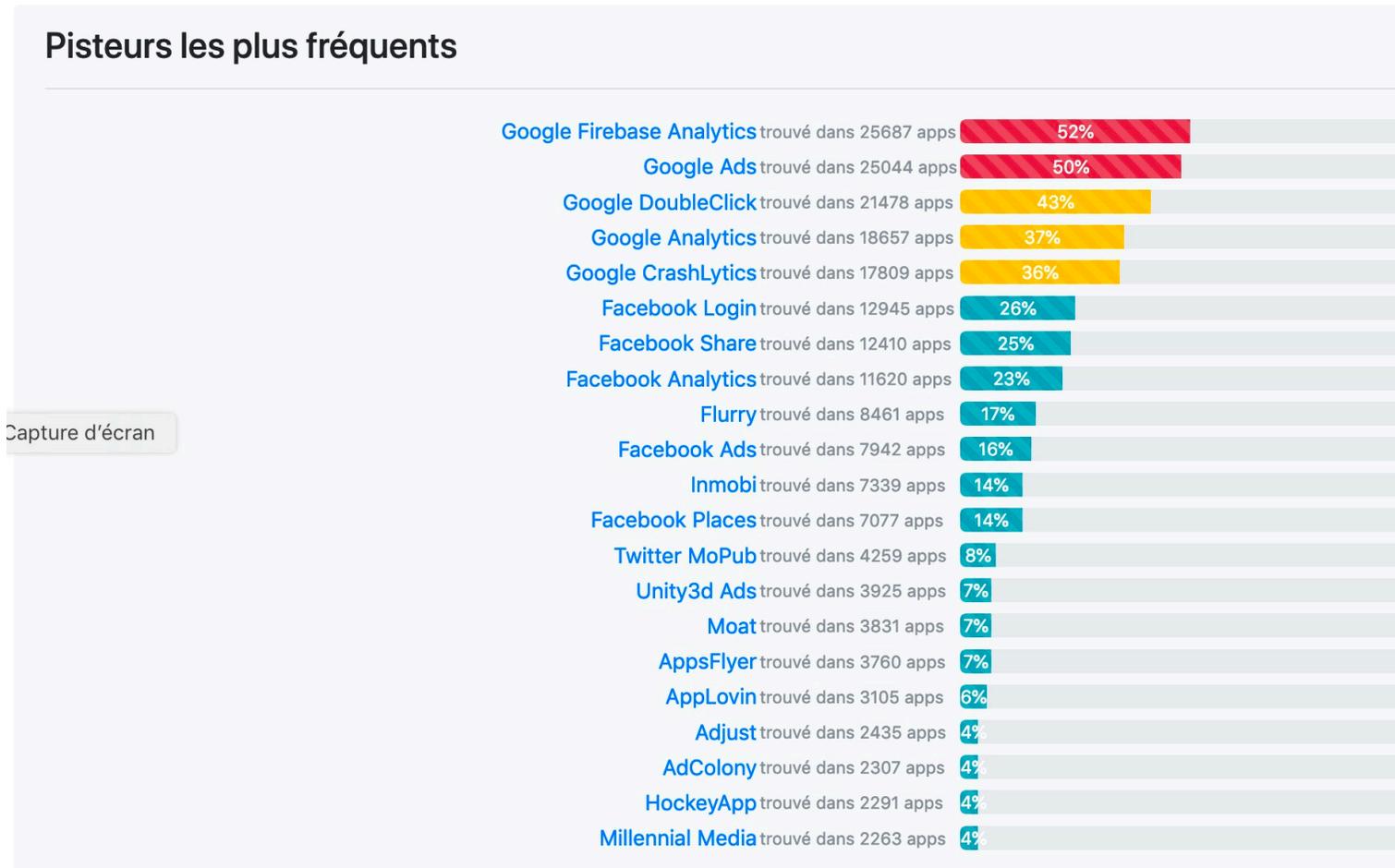
## 1 Products and Services

8461 Rapports disponibles pour ce pisteur

|  |                |                          |
|--|----------------|--------------------------|
|  Notes with Caller ID                         | 1.0.333        | 13 février 2019<br>07:12 |
|  TV Time - #1 Show Tracker                    | 7.4.3-19020608 | 13 février 2019<br>07:08 |
|  IPTV Extreme                                 | 89.0           | 13 février 2019<br>01:09 |
|  Video Popup Player :Multiple Video<br>Popups | 1.17           | 13 février 2019<br>01:09 |
|  TV+ TV Guide+ Germany EPG                    | 1.10.26d       | 13 février 2019<br>01:08 |
|  TV Guide UK EPG free                       | 1.10.26d       | 13 février 2019<br>01:08 |
|  HÖRZU TV Programm als TV-App               | 1.0.25         | 13 février 2019<br>01:08 |
|  Guida programmi TV Plus Gratis             | 1.10.26d       | 13 février 2019<br>01:08 |
|  Pandora                                    | 1902.1         | 13 février 2019<br>01:07 |

# In practice: tracker statistics (global view) (2)

## Statistiques



Capture d'écran

# Outline

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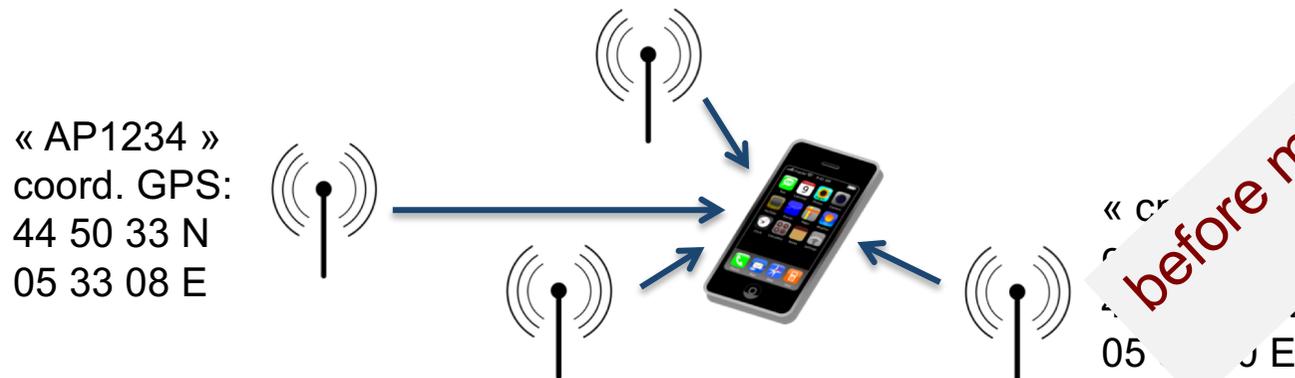
# ACCESS\_WIFI\_STATE: an Android authorization with unexpected implications (1)

- Imagine an App, that without asking the user explicit authorization
- ... can **track** the user thanks to a stable identifier.
  - ✓ it's the Wifi MAC address
  - ✓ e.g., 68:a8:6d:28:ce:1f
  - ✓ guaranteed to be unique in the world
  - ✓ impossible to re-initialize



# ACCESS\_WIFI\_STATE: an Android authorization with unexpected implications (2)

- Imagine an App, that without asking the user explicit authorization...
- ... knows your **location**.
  - ✓ Listen to Wi-Fi networks in range, then thanks to a broad database giving the geolocation of all AP can locate the smartphone by triangulation
  - ✓ in urban environments, can be very accurate



# ACCESS\_WIFI\_STATE: an Android authorization with unexpected implications (3)

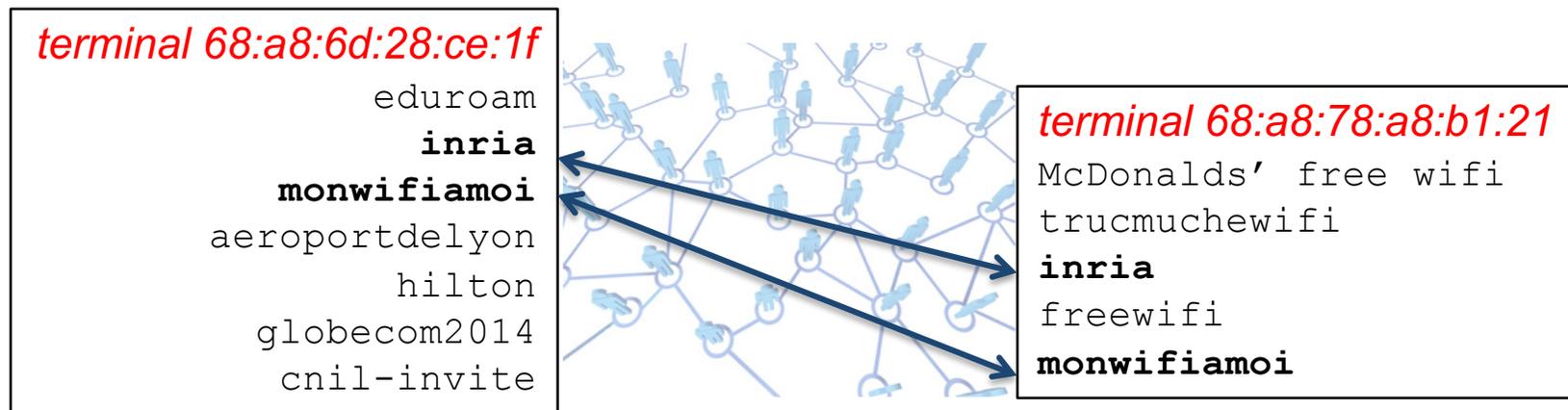
- Imagine an App, that without asking the user explicit authorization...
- ... knows a part of your **travels history** and your **profile**.
  - ✓ via the list of Wifi AP to which you connected, which is automatically registered in your smartphone

```
terminal 68:a8:6d:28:ce:1f  
eduroam  
Inria  
monwifiamoi  
aeroportdelyon  
hilton  
globecom2014  
cnil-invite
```



# ACCESS\_WIFI\_STATE: an Android authorization with unexpected implications (4)

- Imagine an App, that without asking the user explicit authorization...
- ... can infer **social links** between users.
  - ✓ by calculating the distance between their Wi-Fi connection list, after creating a large dedicated database



# ACCESS\_WIFI\_STATE: an Android authorization with unexpected implications (5)

- **Till 2016**, it was sufficient to request the **ACCESS\_WIFI\_STATE** and **INTERNET** authorizations...
  - ✓ No user could imagine this is possible.
  - ✓ And the authorization descriptions gives no clue...

## Network communication

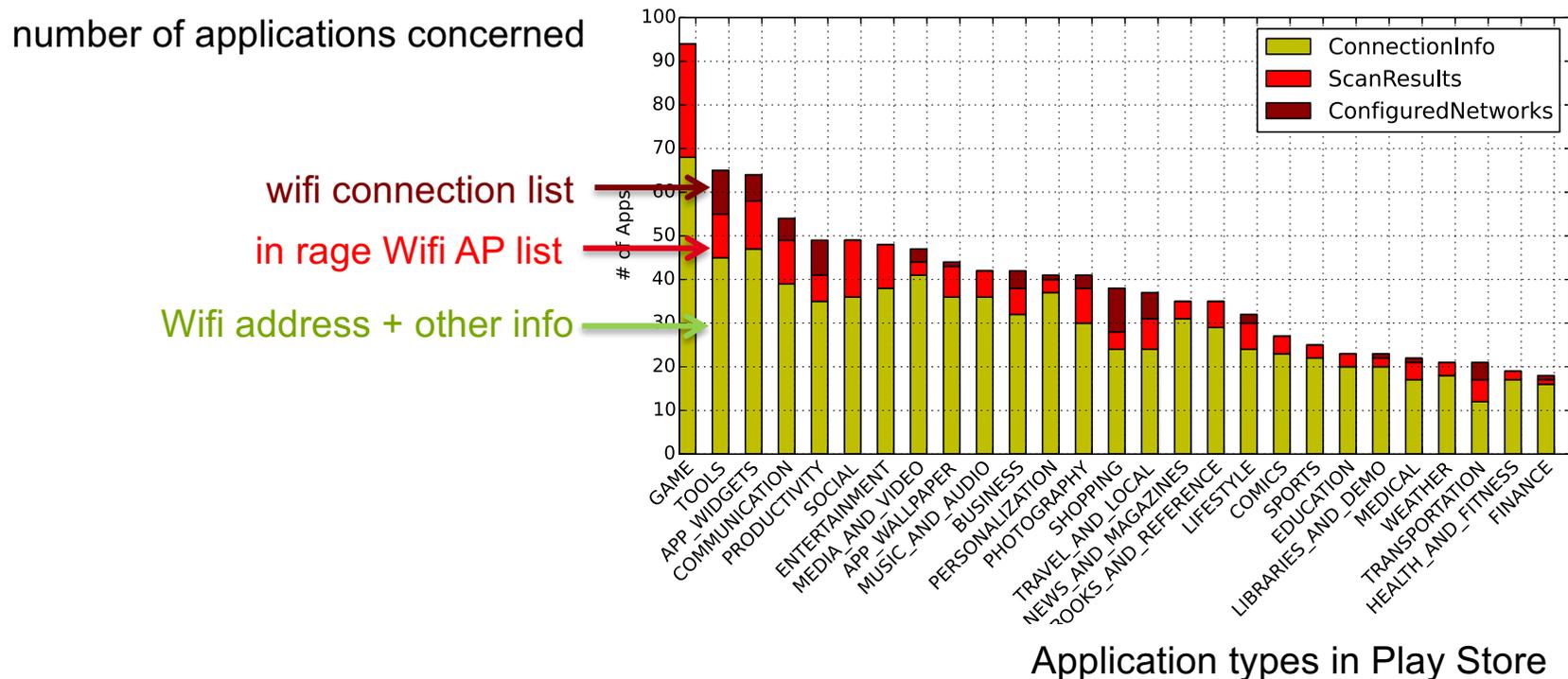
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### **View Wi-Fi connections**

Allows the app to view information about Wi-Fi networking, such as whether Wi-Fi is enabled and name of connected Wi-Fi devices.

# ACCESS\_WIFI\_STATE: is it in use?

- Yes... In 2014, out of the 2700 most popular Apps, 41% ask both permissions and many of them use them.



J. Achara, M. Cunche, V. Roca, A. Francillon, “Short paper: WifiLeaks: Underestimated Privacy Implications of the ACCESS WIFI STATE Android Permission”, IEEE WiSec’14, juillet 2014. <http://hal.inria.fr/hal-00997716/en/>

# ACCESS\_WIFI\_STATE: two outcomes (1)



News & Events » Press Releases » Mobile Advertising Network InMobi Settles FTC Charges It Tracked Hundreds of Millions of Consumers' Locations Without Permission

## Mobile Advertising Network InMobi Settles FTC Charges It Tracked Hundreds of Millions of Consumers' Locations Without Permission

**Company Will Pay \$950,000 For Tracking Children Without Parental Consent**

FOR RELEASE

June 22, 2016

## ACCESS\_WIFI\_STATE: two outcomes (2)

- mid-2016 Google changed the ACCESS\_WIFI\_STATE authorization
  - ✓ listening to Wi-Fi network is now protected by the "geolocation" permission

Did our work triggered this enquiry? No confirmation.

# Tracking users in physical world thanks to their smartphone Wi-Fi interface (1)

- Wi-Fi tracking system<sup>11</sup>
  - Set of sensors collect Wi-Fi signal
  - Detect and track Wi-Fi devices and their owners
  - MAC address used as identifier

M. Cunche slide  
(Inria, Privatics)

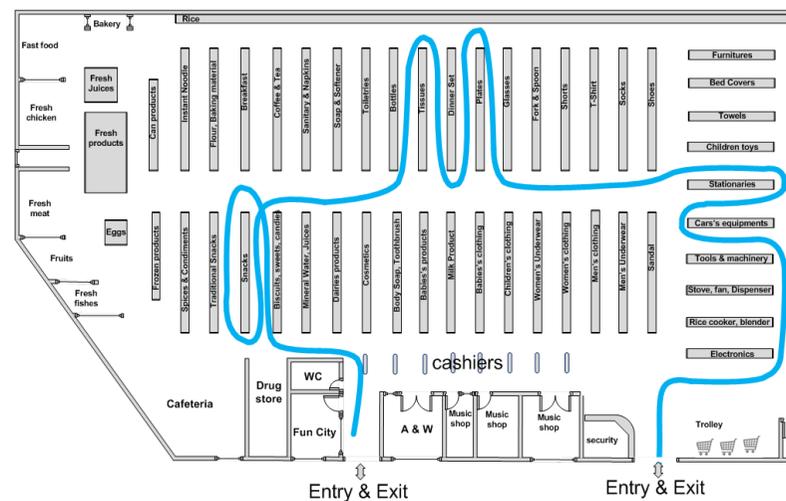


<sup>11</sup>A. B. M. Musa and Jakob Eriksson. "Tracking unmodified smartphones using Wi-Fi monitors". In: *Proceedings of the 10th ACM Conference on Embedded Network Sensor Systems*. 2012.

# Tracking users in physical world thanks to their smartphone Wi-Fi interface (2)

- Physical analytics
  - Similar to Web Analytics
  - Frequency and length of visit, number of visitor, peak hour ....
- Trajectory reconstruction
  - Signal received by several sensors
  - **Triangulation** based on signal strength

M. Cunche slide  
(Inria, Privatics)



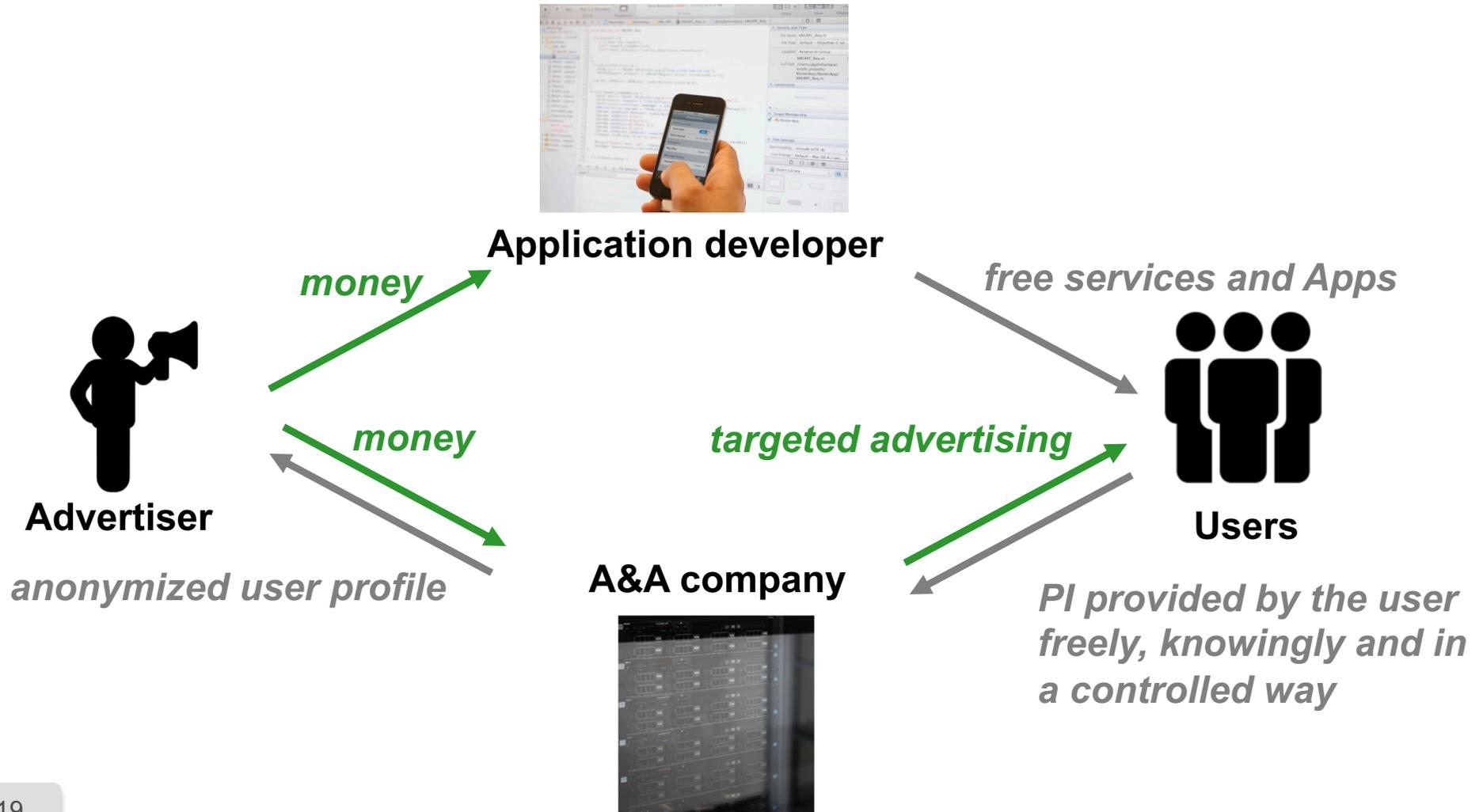
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# A shared responsibility

- **The user** has a key role but also a **limited power**.
  - ✓ Common sense rules can reduce the risks...
  - ✓ ... but there are limits (especially with Android).
- **The Operating System editor** has a **key role**.
  - ✓ He defines the **rules!**
  - ✓ Major differences between Google and Apple. Is it surprising given their business model?
- **The regulator** has a **key role**.
  - ✓ FR and EU laws are very protective.
  - ✓ New EU regulation (GDPR) further reinforces the power of EU with respect to foreign companies.

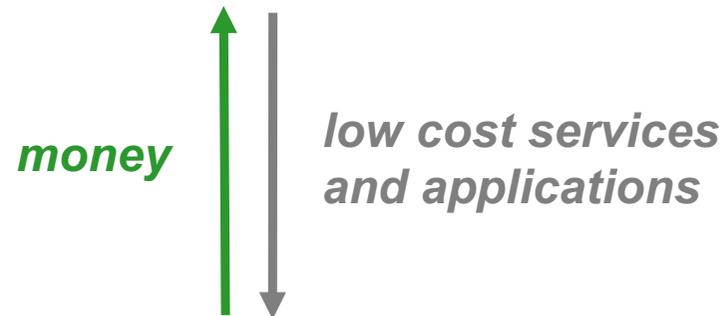
# Virtuous Circle: the free model



# Virtuous Circle: the paying model



**Application developer**



**Utilisateurs**

# There are several conditions

- The **users**:
  - ✓ are “responsible”: someone must **financially support** the work of developers;
  - ✓ have **control** on the provided information.
- Each **actor**:
  - ✓ is **transparent** with respect to his practices;
  - ✓ can **prove** his practices, also known as **accountability**.
- **Trusted third parties** are needed:
  - ✓ in order to **check** practices.

# An utopia?

- Of course, we all know the “**privacy paradox**”
  - ✓ Users say they worry about privacy but at the same time they act in the opposite way.
  - ✓ Isn't it the result of the recognition they have lost control?
- In economy, **markets with a strong information asymmetry are known to be fragile**
  - ✓ they are not sustainable during long periods
  - ✓ Users do not trust them;
  - ✓ Alternative solutions appear.
- ... it's everybody's interest at **mid/long term.**

- The Exodus Privacy service (and app) to identify trackers in Android apps
  - ✓ <https://exodus-privacy.eu.org>

# Protection de la vie privée dans le monde numérique

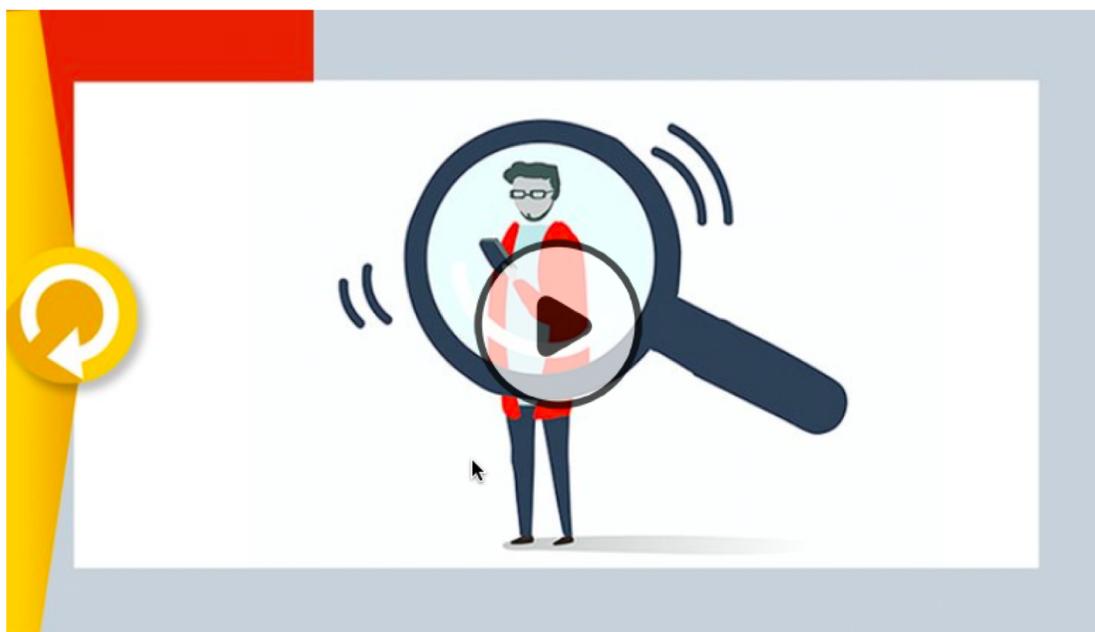
Les thématiques

Droit et juridique

Informatique

Enjeux de société

Numérique, technologie



Ce cours archivé reste ouvert aux inscriptions bien qu'il ne fasse pas l'objet d'une animation par l'équipe pédagogique : ses contenus ne sont plus mis à jour et risquent de ne plus être d'actualité.

Si vous vous inscrivez, vous pouvez consulter librement les ressources en lecture seule mais

*Inria*

Inscription



Fin d'inscription

-

Début du Cours

01 jan 2020

Fin du cours

05 jan 2020

Effort estimé

03:00 h/semaine

Langue

 Français

# Thank you... 😊

vincent.roca@inria.fr

